



# **AVERLEY QWARA HEALTHCARE LTD**

Company No: **14190306**

Registered Address:  
10 Halfway Road, Minster on Sea,  
Sheerness, ME12 3AU

Location Address:  
10 Halfway Road, Minster on Sea,  
Sheerness, ME12 3AU

Contact Us: 01795483997  
Email Us: [admin@aqhcare.net](mailto:admin@aqhcare.net)

Created: Dec 2023  
Review: Dec 2024

## STATEMENT OF PURPOSE

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

### 1. Provider's name and legal status

Full name <sup>1</sup>	AVERLEY QWARA HEALTHCARE LTD					
CQC provider ID						
Legal status <sup>1</sup>	Individual	<input type="checkbox"/>	Partnership	<input type="checkbox"/>	Organisation	<input checked="" type="checkbox"/>

### 2. Provider's address, including for service of notices and other documents

Registered Office address	10 Halfway Road, Minster On Sea,
Town/city	Sheerness
County	
Post code	ME12 3AU
Business telephone	01795483997
Electronic email	<a href="mailto:admin@aqhcare.net">admin@aqhcare.net</a>

### Part 2: DIRECTORS

<b>Name, Role &amp; Email</b>	<ul style="list-style-type: none"> <li>• Mrs Phillipa Mhlanga – Director <a href="mailto:info@theaverleyqwara.co.uk">info@theaverleyqwara.co.uk</a></li> <li>• Mrs Naume Ngwenya – Director <a href="mailto:naome@aqhcare.org">naome@aqhcare.org</a></li> </ul>
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AVERLEY QWARA HEALTHCARE LTD will provide personal care in Kent and its surroundings for adults living in their own homes.

Our Registered Manager, **MRS SUSAN PAMELA HOLTON**, will guide the care workers and work with people who use the service and their families to deliver personalised care.

We will provide the following services to the people who use our services:

1. Personal Care
2. Assistance with mobility
3. Providing ready-made meals and shopping
4. Laundry (no ironing) and other households' tasks
5. Toileting
6. Grooming
7. Bathing and showering
8. Assisting with medication

### **Our aims**

AVERLEY QWARA HEALTHCARE LTD has following aims;

1. to provide a caring and high-quality domiciliary care service
2. to help and support the people who use our services
3. to learn, improve, and change care services
4. to provide care in accordance with the wishes, needs, and aspirations of people who use our services
5. to treat the people who use our services and staff members with compassion, respect and dignity
6. to promote the independence and quality of life of the people who use our services with no discrimination (because of factors such as age, gender, religion, race, disability or sexual orientation)

## **Our Objectives**

We have the following objectives to achieve our aims

1. we will provide high care standards for people who use our services
2. we will maintain an impeccable work ethic in the organisation
3. we will support business growth and development
4. we will encourage learning, professional development and innovation
5. we will provide domiciliary care services in line with UKHCA, Health and Social Care Act 2008, NICE

Guidelines and CQC regulations.

## **About us**

Correspondence address: 10 Halfway Road, Minster On Sea, Sheerness, ME12 3AU

Email address: [admin@aqhcare.net](mailto:admin@aqhcare.net)

Contact number: 01795483997

Management Team:

- **Mrs Phillipa Mhlanga - Director**
- **Mrs Naume Ngwenya – Director**

We will be registering for the following regulated activities:

- **Personal Care**

Service type:

- **Domiciliary care services**

## **Location**

The domiciliary care services will be provided in the community under the leadership of **MRS SUSAN PAMELA HOLTON**, Registered Manager.

Registered Manager: **MRS SUSAN PAMELA HOLTON**

Business address: 10 Halfway Road, Minster On Sea, Sheerness, ME12 3AU

Business email address: [admin@aqhcare.net](mailto:admin@aqhcare.net)

Business contact number: 01795483997

#### **Service user bands:**

- Dementia
- Physical disability
- adults aged 18-65
- adults aged 65 and over

#### **Service user types:**

We will be providing domiciliary care to adults aged 18-65 and adults aged 65 and over.

#### **Location Address**

AVERLEY QWARA HEALTHCARE LTD

Address: 10 Halfway Road, Minster On Sea, Sheerness, ME12 3AU

Email address: [admin@aqhcare.net](mailto:admin@aqhcare.net)

Contact number: 01795483997

#### **MRS SUSAN PAMELA HOLTON, The Registered Manager of AVERLEY QWARA HEALTHCARE LTD will:**

- Provide domiciliary care support to the people who are using our services and supported by AVERLEY QWARA HEALTHCARE LTD.
- Provide support to the people who use our services with the objective of them becoming and remaining as independent as possible, while living in a safe living environment.
- Ensure the domiciliary care service is fully compliant with the NICE Guidelines and Health and Social Care Act 2008.
- Supervision of staff members.
- Implement and promote approved alternative care pathways within the organisation.

- Deliver training and development to staff members at agreed timescales.
- Maintain accurate records and ensure that the regulations of the Data Protection Act 2018 and GDPR are being protected and preserved within the organisation.
- Undertake audits and implement changes to procedures or protocols.
- Conduct investigations, when applicable.
- Care-planning management and review.
- Implement and inform staff about new policies and procedures and ensure they are followed and applied by all staff members.